

CONTRACT TERMS

1. Car use

The renter is obliged to take care of the car as well as they would take care of their own car and to drive with special care and caution. The renter undertakes to use the car only for normal personal transportation purposes.

The renter agrees to personally drive the car. They may only transfer the car to another person or allow another person to drive it if such permission has been separately marked on the rental agreement.

The renter must have a valid driver's license and at least one year of driving experience. The person who made the reservation is considered the primary driver and is responsible for the car and the reservation.

The driver's license must be presented at the time of rental.

Using the car for illegal purposes, towing, racing or its practice, driving instruction, and driving on ice outside of officially marked ice roads is prohibited. The condition of the car is inspected jointly at the time of delivery, and any defects must be recorded in the rental agreement, otherwise, the car is deemed to have been in perfect condition.

Smoking in the car is prohibited.

Bringing animals into the car is prohibited.

Whenever the car is parked for even a short time, it must always be locked.

The renter is responsible for the cost of fuel during the rental period.

The renter is responsible for any damage caused by using the wrong type of fuel.

The renter is responsible for checking the car's normal usage conditions, such as tire pressure, oil level, etc. during the rental period.

2. Renter's Responsibility

The renter is responsible for the car and any included accessories until the car is returned to the owner. The renter is obligated to compensate for any damages that occur to the car or its accessories up to the agreed deductible limit.

In case of damage, the car's deductible is 1000 euros per incident.

If the damage to the car is caused by intentional or gross negligence, driving under the influence of alcohol or other intoxicating substances, using the car for criminal purposes, or violating the terms of this agreement, the renter is responsible for the full amount of damages caused. In such cases, the renter is also required to pay the daily rate specified in the price list for the time the car is out of commission, up to a maximum of 15 days. The renter is released from the above-mentioned liability if the owner receives full compensation from a traffic, fire, theft, or other insurance policy or from the person responsible for the damage. The renter is responsible for any parking fines and other fees and charges resulting from violations of traffic or other legislation during the rental period.

3. Taking the car abroad

Taking the Car outside of Finland Taking the car outside of Finland without the renter's consent is prohibited.

4. Rental

The renter undertakes to pay the reservation fee agreed upon at the time of booking, which will be deducted from the rental price. The timing and amount of the fee will be agreed upon at the time of booking the car.

The renter may request an amount equivalent to the full rental fee in advance at the start of the rental period, if the renter deems it necessary given the circumstances.

The car is equipped with a GPS tracker and the lessor may inquire about the car's location during the rental period. The customer accepts the formation of the agreement by paying the amount stated in the reservation confirmation. After the agreement has been concluded, the customer has no right to a refund of the rental fee. However, the company may refund the entire or a part of the fee, if it deems it appropriate in light of the circumstances. If the company cancels the rental due to a compelling reason (e.g. the car is stolen, serious illness, or other unforeseeable reason), the rental fee will be refunded to the customer in full.

4.1 Cancellation of Minibus / Vehicle Rental The rental can be cancelled before the start of the rental period. If the cancellation is not made in time, i.e. 24 hours before the start of the rental period, the rental company will charge the customer the full rental fee for the vehicle. If the cancellation is made 24-48 hours before the start of the rental period, 50% of the full rental fee will be charged. If the cancellation is made earlier than 48 hours before the start of the rental period, the rental company will refund the customer the full rental fee paid, deducting a handling fee of €10 from the rental fee. However, cancellation of the reservation should always be made as soon as it is known that the rental of the vehicle is not possible.

5. Return of the Car

The car must be returned in a clean condition and with a full tank of fuel. The car must be returned at the agreed rental period. If any delay or failure to return the car in accordance with the terms of the agreement causes the lessor to incur any liability or financial loss (e.g. the car needs cleaning, the next rental is blocked, maintenance/repair is required, etc.), the renter shall be liable to compensate them in full. If the car needs to be refueled after the rental period, a refueling fee of €10 and the diesel price agreed upon in the contract (if diesel is the fuel used), but always at least the price per liter of diesel already refueled plus €0.10 per liter, unless otherwise stated, will be charged.

6. Obligations of the lessor

The car will be delivered clean at the agreed time. Temporary cosmetic damages or minor flaws caused by the car rental will not result in a reduction of the rental price. If the car has been damaged or cannot be delivered to the next renter due to damage or collision during the previous rental period, the lessor must refund the reservation fee or the entire prepaid rent. The lessor is not liable for any damages to the renter or third parties, nor obligated to acquire a new car to replace the damaged one.

7. Termination of the agreement

The lessor has the right to terminate this agreement during the rental period or before it if it turns out that the renter is unable to handle the car or is apparently not going to fulfill the provisions of the rental agreement. The rental period ends when the car is returned to the lessor.

8. Disputes concerning the agreement

Any disputes arising from this agreement will be primarily resolved through mediation. If a settlement cannot be reached, the matter will be handled in the district court of the lessor's domicile.

Rental company/Lessor:

Littoisten konevuokraus/Tero Luoto